

**Legal Information and Advice
BC Toll Free Referral Phone Numbers**

[TDD= Telephone Device for the Deaf and Hard of Hearing]

Information or Self-Help

Courthouse Libraries BC

1-800-665-2570
Lower Mainland: 604-660-2841

Dial-A-Law (recorded legal information)

1-800-565-5297
Lower Mainland: 604-687-4680

Advice or Representation

Lawyer Referral Service

[\$25 for 30 minute consultation]
1-800-663-1919
Lower Mainland: 604-687-3221

Legal Aid Call Centre

[interpreters available in over 100 languages]
1-866-577-2525
Lower Mainland: 604-408-2172
TDD: 1-877-991-2299

Western Canada Society to Access Justice

[free legal advice for low income people]
1-877-762-6664
Lower Mainland: 604-878-7400

Crime & Victims

Crime Victim Assistance Program

1-866-660-3888
Lower Mainland: 604-660-3888

National Parole Board Pardons

1-800-874-2652

VictimLINK

1-800-563-0808
TDD: 604-875-0885 (call collect) or
Text 604-836-6381

Elizabeth Fry Society of Greater Vancouver

(women and youth involved in the criminal justice system)
1-888-879-9593
Lower Mainland: 604-520-1166

Disabilities

Advocacy Access

1-800-663-1278
Lower Mainland: 604-872-1278
TDD: 604-875-8835

ARA Mental Health (Action, Research & Advocacy)

1-866-689-7938
Lower Mainland: 604-689-7938

Employment

Employment Standards Branch

1-800-663-3316
TDD: 1-800-661-8773

Workers' Compensation Board

Workers' Advisors
1-800-663-4261
Lower Mainland: 604 660-2421
Victoria: 250-387-6121

Family Law/Children & Teens

BC Families in Transition

1-877-386-4333
Victoria 250-386-4331

Family Maintenance Enforcement Program

1-800-663-9666
Lower Mainland: 604 678-5670
Victoria: 250-220-4040
North & Interior: 250-434-6020

Helpline for Children in BC

310-1234
TDD: 1-866-660-0505

Government & Courts

Enquiry BC

1-800-663-7867
Lower Mainland: 604-660-2421
Victoria: 250-387-6121
TDD: 1-800-661-8773

Ombudsman for BC

1-800-567-3247
Victoria: 250 387-5855

Service Canada (Federal Government)

1-800-622-6232

Housing & Tenancy

Residential Tenancy Branch

1-800-665-8779
Lower Mainland: 604-660-1020
Victoria: 250-387-1602

Tenant Resource & Advisory Centre

1-800-665-1185
Lower Mainland: 604-255-05

Human Rights and Seniors

BC Centre for Elder Advocacy and Support

1-866-437-1940
Lower Mainland: 604-437-1940

BC Human Rights Coalition

1-877-689-8474

Prideline

(gay, lesbian, transgender rights information)

1-800-566-1170
Lower Mainland: 604-684-6869

Websites

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| Advocacy Access | www.bccpd.bc.ca/programs/advocacy.htm |
| ARA Mental Health | www.aramentalhealth.org |
| BC Centre for Elder Advocacy | www.bccceas.ca |
| BC Families in Transition | http://bcfit.org |
| BC Human Rights Coalition | www.bchrcoalition.org |
| Courthouse Libraries BC | www.courthouselibrary.ca |
| Crime Victim Assistance Program | www.pssg.gov.bc.ca/victim_services/cva |
| Dial-A-Law | www.cba.org/BC/Public_Media/dal |
| Elizabeth Fry Society | www.elizabethfry.com |
| Employment Standards Branch | www.labour.gov.bc.ca/esb |
| Enquiry BC | www.gov.bc.ca/contacts |
| Family Maintenance Enforcement | www.fmep.gov.bc.ca |
| Helpline for Children | www.mcf.gov.bc.ca/child_protection/reportabuse.htm |
| Lawyer Referral Service | www.cba.org/BC/Public_Media/main/lawyer_referral.aspx |
| Legal Aid | www.lss.bc.ca |
| National Parole Board | www.npb-cnfc.gc.ca/pardons/servic_e.htm |
| Ombudsman for BC | www.ombudsman.bc.ca |
| Prideline | www.qmunity.ca/ |
| Residential Tenancy Branch | www.rto.gov.bc.ca |
| Service Canada | www.servicecanada.gc.ca/eng/home.shtml |
| Tenant Resource & Advisory | www.tenants.bc.ca |
| VictimLINK | www.communityinfo.bc.ca/victimlink.html |
| Western Canada Access Justice | www.accessjustice.ca |
| Workers' Advisors | www.labour.gov.bc.ca/wab |