

## Legal Information and Advice BC Toll Free Referral Phone Numbers

### Legal Information or Self-help

#### **Courthouse Libraries BC**

1-800-665-2570

Lower Mainland: 604-660-2841

[www.courthouselibrary.ca](http://www.courthouselibrary.ca)

#### **Dial-A-Law** (recorded legal information)

1-800-565-5297

Lower Mainland: 604-687-4680

[www.cbabc.org/For-the-Public/Dial-A-Law](http://www.cbabc.org/For-the-Public/Dial-A-Law)

### Legal Advice or Representation

#### **Lawyer Referral Service**

(\$25 plus tax for 30 minute consultation)

1-800-663-1919

Lower Mainland: 604-687-3221

[www.cbabc.org/For-the-Public/Lawyer-Referral-Service](http://www.cbabc.org/For-the-Public/Lawyer-Referral-Service)

#### **Legal Aid Call Centre**

(interpreters available in over 100 languages)

1-866-577-2525

Lower Mainland: 604-408-2172

[www.lss.bc.ca](http://www.lss.bc.ca)

#### **Access Pro Bono**

(free legal advice for low income people)

1-877-762-6664

Lower Mainland: 604-878-7400

[www.accessprobono.ca](http://www.accessprobono.ca)

### Government

#### **General Enquiries to Government of BC**

1-800-663-7867

Lower Mainland: 604-660-2421

Victoria: 250-387-6121

TDD: 1-800-661-8773 or 604-775-0303

[www2.gov.bc.ca/gov/content/home/contact-us](http://www2.gov.bc.ca/gov/content/home/contact-us)

#### **Ombudsperson for BC**

1-800-567-3247

Victoria: 250-387-5855

[www.ombudsman.bc.ca](http://www.ombudsman.bc.ca)

#### **Service Canada** (federal government)

1-800-622-6232

TTY: 1-800-926-9105

[www.esdc.gc.ca/en/service\\_canada/contact/in dex.page](http://www.esdc.gc.ca/en/service_canada/contact/in dex.page)

### Your Communities

#### **Disabilities**

##### **Advocacy Access**

1-800-663-1278

Lower Mainland: 604-872-1278

TDD: 604-875-8835

[www.disabilityalliancebc.org/programs/advocacy.htm](http://www.disabilityalliancebc.org/programs/advocacy.htm)

#### **Seniors**

##### **Seniors Abuse and Information Line**

1-866-437-1940

Lower Mainland: 604-437-1940

TTY: 604-428-3359 or 1-855-306-1443

[bcceas.ca/programs/sail](http://bcceas.ca/programs/sail)

### Your Safety

#### **Elizabeth Fry Society of Greater Vancouver**

(women and youth involved in criminal justice system)

1-888-879-9593

Lower Mainland: 604-520-1166

[www.elizabethfry.com](http://www.elizabethfry.com)

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#### National Parole Board Record Suspension Info

1-800-874-2652

[pbc-clcc.gc.ca/prdons/servic-eng.shtml](http://pbc-clcc.gc.ca/prdons/servic-eng.shtml)

#### VictimLINK

1-800-563-0808

TTY: 604-875-0885 (call the Telus Relay Service at 711 to call collect)

Text: 604-836-6381

[www.victimlinkbc.ca](http://www.victimlinkbc.ca)

#### Your Family

##### Family Justice Counsellors

1-800-663-7867

Lower Mainland: 604-660-2084

Victoria: 250-356-7012

[www.clicklaw.bc.ca/helpmap/service/1019](http://www.clicklaw.bc.ca/helpmap/service/1019)

##### Family Maintenance Enforcement Program

Lower Mainland: 604-678-5670 or 1-800-663-9666

Victoria: 250-220-4040 or 1-800-663-3455

North & Interior: 250-434-6020 or 1-800-663-3933

[www.fmep.gov.bc.ca](http://www.fmep.gov.bc.ca)

##### Grandparents Raising Grandchildren Support Line

1-855-474-9777

Lower Mainland: 604-558-4740

<http://www.parentsupportbc.ca/grandparents-raising-grandchildren>

##### Helpline for Children in BC

310-1234 (no area code needed)

TTY: 604-660-0505

<http://www2.gov.bc.ca/gov/content/safety/public-safety/protecting-children>

#### Your Daily Life

##### Housing, tenancy & neighbours

###### Tenant Infoline

1-800-665-1185

Lower Mainland: 604-255-0546

<http://tenants.bc.ca>

###### Residential Tenancy Branch

1-800-665-8779

Lower Mainland: 604-660-1020

Victoria: 250-387-1602

[www.rto.gov.bc.ca](http://www.rto.gov.bc.ca)

##### Employment

###### Employment Standards Branch

1-800-663-3316

Prince George/Outside BC: 250-612-4100

TTY: 604-775-0303 or 1-800-661-8773

[www.labour.gov.bc.ca/esb](http://www.labour.gov.bc.ca/esb)

###### Workers' Advisers Office

Lower Mainland: 1-800-663-4261

Vancouver Island: 1-800-661-4066

Interior Region: 1-800-663-6695

Kootenay: 1-800-663-4261

[www.labour.gov.bc.ca/wab](http://www.labour.gov.bc.ca/wab)

##### Rights & citizenship

###### BC Civil Liberties Association

1-866-731-7507

Lower Mainland: 604-687-2919

[bccla.org](http://bccla.org)

###### BC Human Rights Clinic

1-855-685-6222

604-622-1100

[www.bchrc.net](http://www.bchrc.net)