**Legal Information and Advice  
BC Toll Free Referral Phone Numbers**

**Legal Information or Self-help**

**Courthouse Libraries BC**  
1-800-665-2570  
Lower Mainland: 604-660-2841  
[www.courthouselibrary.ca](http://www.courthouselibrary.ca)

**Dial-A-Law** (recorded legal information)  
1-800-565-5297  
Lower Mainland: 604-687-4680  
[www.cbabc.org/For-the-Public/Dial-A-Law](http://www.cbabc.org/For-the-Public/Dial-A-Law)

**Legal Advice or Representation**

**Lawyer Referral Service**($25 plus tax for 30 minute consultation)1-800-663-1919Lower Mainland: 604-687-3221  
[www.cbabc.org/For-the-Public/Lawyer-Referral-Service](http://www.cbabc.org/For-the-Public/Lawyer-Referral-Service)

**Legal Aid Call Centre**(interpreters available in over 100 languages)1-866-577-2525Lower Mainland: 604-408-2172  
[www.lss.bc.ca](http://www.lss.bc.ca)

**Access Pro Bono**(free legal advice for low income people)1-877-762-6664Lower Mainland: 604-878-7400  
[www.accessprobono.ca](http://www.accessprobono.ca)

**Government**

**General Enquiries to Government of BC**1-800-663-7867Lower Mainland: 604-660-2421Victoria: 250-387-6121TDD: 1-800-661-8773 or 604-775-0303  
<www2.gov.bc.ca/gov/content/home/contact-us>

**Ombudsperson for BC**1-800-567-3247Victoria: 250-387-5855  
[www.ombudsman.bc.ca](http://www.ombudsman.bc.ca)

**Service Canada** (federal government)  
1-800-622-6232  
TTY: 1-800-926-9105  
[www.esdc.gc.ca/en/service\_canada/contact/index.page](http://www.esdc.gc.ca/en/service_canada/contact/index.page)

**Your Communities**

**Disabilities**

**Advocacy Access**  
1-800-663-1278  
Lower Mainland: 604-872-1278  
TDD: 604-875-8835  
[www.disabilityalliancebc.org/programs/advocacy.htm](http://www.disabilityalliancebc.org/programs/advocacy.htm)

**Seniors**

**Seniors Abuse and Information Line**1-866-437-1940Lower Mainland: 604-437-1940TTY: 604-428-3359 or 1-855-306-1443  
<bcceas.ca/programs/sail>

**Your Safety**

**Elizabeth Fry Society of Greater Vancouver**(women and youth involved in criminal justice system)1-888-879-9593Lower Mainland: 604-520-1166  
[www.elizabethfry.com](http://www.elizabethfry.com)

**Legal Information and Advice  
BC Toll Free Referral Phone Numbers**

**National Parole Board Record Suspension Info**1-800-874-2652  
[pbc-clcc.gc.ca/prdons/servic-eng.shtml](http://pbc-clcc.gc.ca/prdons/servic-eng.shtml)

**VictimLINK**1-800-563-0808TYY: 604-875-0885 (call the Telus Relay Service at 711 to call collect)Text: 604-836-6381  
[www.victimlinkbc.ca](http://www.victimlinkbc.ca)

**Your Family**

**Family Justice Counsellors**1-800-663-7867Lower Mainland: 604-660-2084Victoria: 250-356-7012  
[www.clicklaw.bc.ca/helpmap/service/1019](http://www.clicklaw.bc.ca/helpmap/service/1019)

**Family Maintenance Enforcement Program**Lower Mainland: 604-678-5670 or 1-800-663-9666Victoria: 250-220-4040 or 1-800-663-3455North & Interior: 250-434-6020 or 1-800-663-3933  
[www.fmep.gov.bc.ca](http://www.fmep.gov.bc.ca)

**Grandparents Raising Grandchildren Support Line**1-855-474-9777Lower Mainland: 604-558-4740  
<http://www.parentsupportbc.ca/grandparents_raising_grandchildren>

**Helpline for Children in BC**310-1234 (no area code needed)TTY: 604-660-0505  
<http://www2.gov.bc.ca/gov/content/safety/public-safety/protecting-children>

**Your Daily Life**

**Housing, tenancy & neighbours**

**Tenant Infoline**1-800-665-1185Lower Mainland: 604-255-0546  
<http://tenants.bc.ca>

**Residential Tenancy Branch**1-800-665-8779Lower Mainland: 604-660-1020Victoria: 250-387-1602  
[www.rto.gov.bc.ca](http://www.rto.gov.bc.ca)

**Employment**

**Employment Standards Branch**1-800-663-3316Prince George/Outside BC: 250-612-4100TTY: 604-775-0303 or 1-800-661-8773  
[www.labour.gov.bc.ca/esb](http://www.labour.gov.bc.ca/esb)

**Workers' Advisers Office**Lower Mainland: 1-800-663-4261Vancouver Island: 1-800-661-4066Interior Region: 1-800-663-6695Kootenay: 1-800-663-4261  
[www.labour.gov.bc.ca/wab](http://www.labour.gov.bc.ca/wab)

**Rights & citizenship**

**BC Civil Liberties Association**1-866-731-7507Lower Mainland: 604-687-2919  
bccla.org

**BC Human Rights Clinic**1-855-685-6222604-622-1100  
[www.bchrc.net](http://www.bchrc.net)